

The background of the entire page is a photograph showing the silhouettes of two people climbing a tall, jagged rock formation. The person on top is reaching down, and the person below is reaching up, suggesting a moment of assistance or teamwork. The sky is a mix of blue and orange, indicating a sunset or sunrise. The overall mood is one of achievement and support.

**Youth Evaluation
and Treatment Centers**
Celebrating 35 years of service

FY2010

YOUTH EVALUATION AND TREATMENT CENTERS

IS DEDICATED TO PARTNERING WITH YOUTH AND FAMILIES IN THEIR
COMMUNITY TO PROVIDE KNOWLEDGE, SKILLS, INDEPENDENCE
AND STABILITY FOR A BRIGHTER FUTURE

Outpatient

Individual & family centered therapy for youth and families

Project Next Step

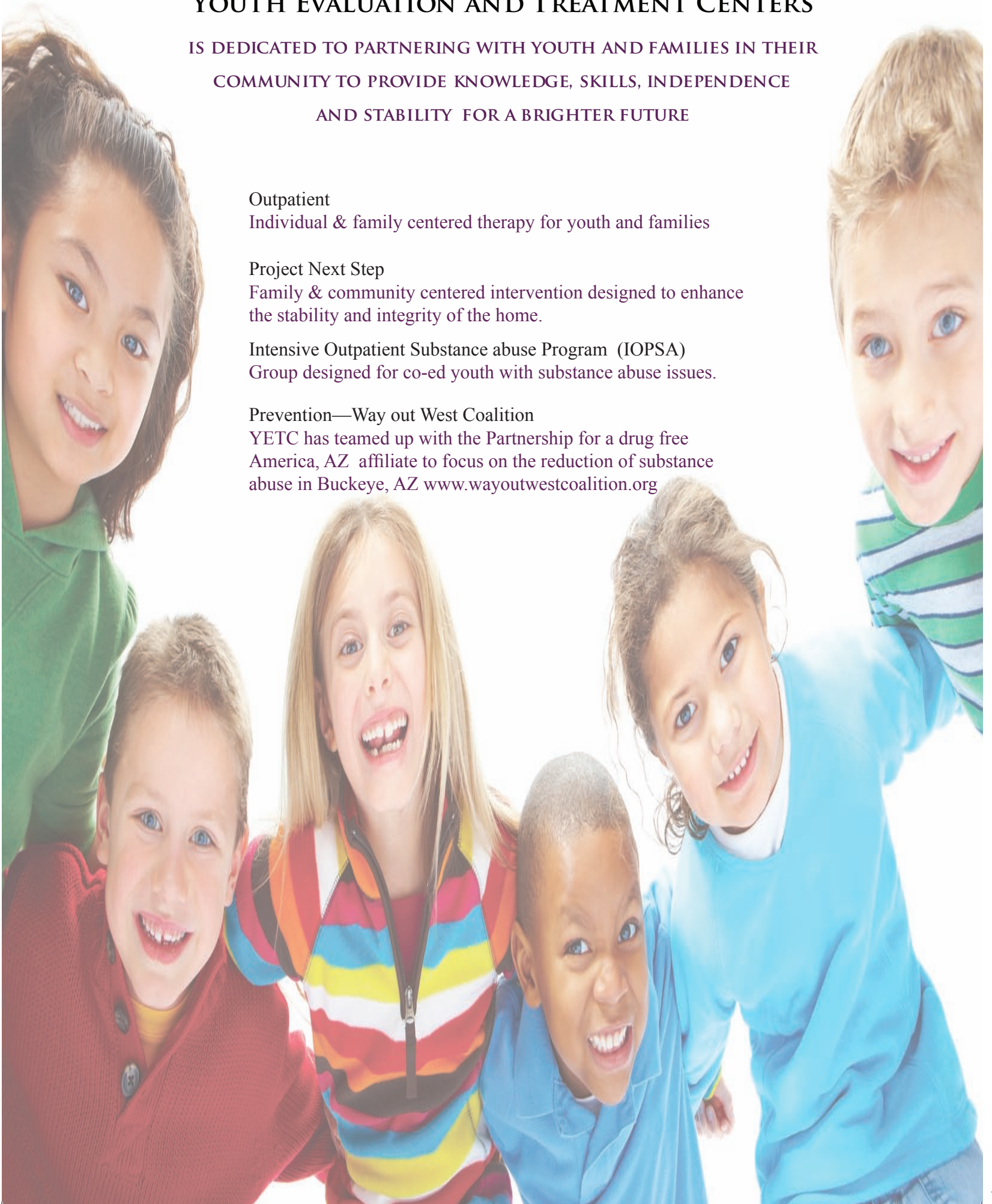
Family & community centered intervention designed to enhance the stability and integrity of the home.

Intensive Outpatient Substance abuse Program (IOPSA)

Group designed for co-ed youth with substance abuse issues.

Prevention—Way out West Coalition

YETC has teamed up with the Partnership for a drug free America, AZ affiliate to focus on the reduction of substance abuse in Buckeye, AZ www.wayoutwestcoalition.org



<p>1974</p> <p>*Ron Peterson opens Eighth Place Center as a treatment center for boys from juvenile court</p>	<p>*Agency name changed to Youth Evaluation & Treatment Centers</p>	<p>*Tim Dunst appointed as CEO</p>	<p>1980</p> <p>*Skills center, certified special education program begins</p>	<p>*Patricia Miller named CEO and 1 year later changed hands to Dick Geasland</p>	<p>*Agency becomes charter member of AZ consortium for Clinical Child Care Education</p>
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Throughout the 1970's and 1980's YETC grew dramatically through the addition of a school based program, five group homes, a special education school and community based counseling services

Message from Board Chair

If we were paying attention, we all learned a great deal in this past year. We learned that while predictions and forecasts are helpful in planning, we should never stop relying on our instincts to do what is best for our agency. We learned that out of crisis comes opportunity. While we continue to monitor our nation's economic crisis, we must also be diligent in seizing the moments of opportunity that are presented to us. It is true that planning for financial sustainability is more challenging than ever, but it is also true that our agency continues to offer the highest quality care in helping building stronger families throughout metropolitan Phoenix. This crisis has forced us to be introspective in ways that has us being more creative and nontraditional in our thinking and planning.

The board is proud of the good work that is being done, the success of our

Outpatient, Project Next Step and Prevention services, the establishment and successful growth of the new Valley Clinical Services division and the constant evaluating of revenue, expenditures, and investments as we budget to ensure the organization's short- and long-term financial sustainability.

Best of all, we've learned that despite the challenges we've all been through, the good news is that the quality care we give our families is still in high demand and working in — and for — our communities is good, honest, meaningful work that continues to impact and change the lives of the family's we serve .

David Bridgman, *Board President*

YETC Board of Directors

David Bridgman
Board President | Early Warning Services, LLC

Tony Sola
Vice President | Acoustical Consulting Services

Kale Dattatraya
Secretary/ Treasurer | Fidelity National Information Services

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Snell & Wilmer

Thomas Pelino
Charles Schwab

Jennifer Mellegers
Pinnacle West Capital Corporation

John Ronquillo
Salt River Project

“WE LEARNED THAT OUT OF CRISIS COMES OPPORTUNITY...WE MUST BE DILIGENT IN SEIZING THE MOMENTS ”

*1st girls residential program opens 1990

*Prevention Program "Cruise don't abuse" begins

*Family builders begins in home case management

*YETC becomes Care Now Partner under Maricopa County Regional Behavioral Health

1999

*Jim Oleson selected as new Chief Executive Officer

"Life saving for my daughter—if not for Youth ETC she would be dead" - letter from parent speaking on prevention

Message from CEO: A decade of change..

As I write my tenth annual report I look back over the decade and am somewhat amazed at how much change has occurred in both our agency and the behavioral Health Industry as a whole. Only one program (Prevention) that we highlighted back in 2000 is with us today. Gone are the social, education and residential programs that were our trademark for so many years. They have been replaced over time by a full range of Out Patient clinical services and community based family centered services. The changes of course reflect the continual movement in industry philosophy and practice. We have grown and renewed our services several times over the decade and I believe are better for it.

Change and I hope progress is out of necessity built into our culture. Efforts to stay ahead of trends and predictions have become almost routine. As we finished up 2009 we were already responding to the upcoming and challenging federal and state mandate for the integration of Medical and Behavioral health Care. Another year of innovation is anticipated. We all enjoyed 2009 as it was a year of growth, innovation and promise. Two programs; Project Next Step and Out patient had revenue increases to accommodate the ever growing needs of a

stressful community and demand for our services. Two new programs were developed and implemented; Intensive groups for Eating Disorders and Autism services that features behavioral intervention and support for families in their homes. Our private sector initiative, Valley Clinical Services continues to grow steadily in a recessive market and we are hopeful for more dramatic growth as the economy recovers.

The quality of care to our consumers continues to be a major emphasis of Youth Evaluation and Treatment Centers. The management team was particularly pleased that the many program audits and evaluations conducted by our contractors and other state agencies were most positive.

Dark clouds of budget reductions face us in our future. All of us, Board and Staff are determined to do what is necessary to prosper and continue forward with our mission. Our services are needed now more than ever.

Jim Oleson, *Chief Executive Officer*



Quality Management Team

Jim Oleson
Chief Executive Officer

Trent Reynolds
Director of Finance & Informational Systems

Jennifer Brummet
Director of Outpatient Services

Jenn Ader
Director of Private Sector Services & Quality Management

Stacey Tarquinio
Director of Community Programs

Armando Peelman
Director of Project Next Step-West

Stacey Novick
Director of Human Resources

Sara Ray
Director of Community Development

2000

*Outpatient Services begin and YETC joins the Southwest Network to include respite care, intensive substance abuse & individual & family counseling

*Prevention Program begins providing services in Kyrene school district

*Partnership with City of Glendale providing prevention services

*YETC awarded COA accreditation

*YETC awarded contract to implement Project Next Step, community based, family centered service as alternative to residential care

"The staff at all levels are hardworking, dedicated and committed" - Ray Anderson, COA Auditor

Project Next Step, partnering with youth & families every step of the way

March 2009, YETC welcomed an 8 year old boy named

Eric and his family into Project Next Step. As a younger child Eric witnessed an event that no child should have to endure; he discovered his mother's lifeless body after she took her own life outside their home. Soon after Eric moved into the home of his Uncle and Grandmother and it was here that it became

apparent that this young boy had been profoundly changed by this traumatic experience.

His behavior and moods dramatically changed as he

tried to cope with the death of his mother; aggression toward his family members, tantrums and defiance became daily episodes. His moods became more volatile with a growing disrespect toward women and authority figures.

His behavior over time deteriorated and he became obsessed with fire. On one terrible day he set fire to his room, then dressed up like a fireman and tried to put it out. Unfortunately the fire got out of control and his family's home was totally destroyed.

Eric's family had no choice but to find additional, more intensive help or place him in an institution. Eric and his family were referred to Youth Evaluation Treatment Centers and enrolled in Project Next Step.

Eric would now receive the intensive support he needed to help him resolve his many behavioral issues and particularly to address his dangerous obsession with fire.

The family was assigned a Behavior Coach who would work closely and intensely with Eric and his family in his

"ERIC'S STORY EXTENDS FAR BEYOND HIS SUCCESS...HE IS NOW THE KID FROM NEXT DOOR WITH A POSITIVE, OUTGOING ATTITUDE.."

home and community to redirect and minimize his many complex and destructive behaviors.

Eric, over time responded positively to his Behavior Coach and began to

participate in a variety of community activities. Progress was slow however and his self destructive and dangerous behaviors continued. Suspensions from school were frequent and the family struggled with his combative and defiant behaviors. Athletic activities were part of his service plan and several opportunities were explored.

His Behavior Coach through connections with the ASU Baseball Team introduced Eric to baseball. He was encouraged to join two park league teams where he soon developed a passion for the sport.

*YETC integrates AZ Vision / 12 principles into services

*Residential program is replaced by in home direct support services. Residential programs come to a close

*YETC becomes leader in providing family & community centered services and major participant of the "Meet me Where I am" campaign implemented by the AZ Dept. of Behavioral Health

*Way Out West Coalition formed with YETC & Drug Free America

"Change is always present and we adapt to new policies, financial cutbacks and the overwhelming needs of our consumers"
 CEO, Jim Oleson - 2006

The Behavior Coach worked with Eric on his baseball skills and attended all of his games. Improvement in his behavior, attitudes and feelings were almost immediate. By connecting Eric to community activities, he was exposed to and responded positively to structure, teamwork and authority while doing something he enjoyed. He gradually became a more positive person that carried over to all aspects of his life. As Eric's trust for people continued to grow he became more respectful and affectionate with his grandmother who had always been his strongest ally and supporter. The family watched with cautious optimism as their grandson become a child again.

In two short years he was able to become a healthy and well adjusted child. He still carries dark moments and memories but is much better able to manage them. Eric's changes and new direction in life has allowed the family to grow closer. Through the skillful interventions and interactions of Project Next Step staff and the support of his family Eric was able to achieve the goals that he wanted. He is now very active in little league, Arizona State University youth projects camping trips, Community Centers, and most recently the Young Marines.

Through Project Next Step support Eric has found positive outlets in sports and the young marines. He has



gone from being the "trouble maker" to running for school president and joining the after school program to help better his education and participation in school.

Eric's story extends beyond his far beyond his success. He is now the kid from next door, with a positive, outgoing attitude and bubbly personality who is ready for the world and will prosper in his endeavors. This young 10 year boy has left an inspiring imprint in the hearts of all who know him.

*Please note: consumer name been changed to protect identity

2009

*Expansion of Project Next Step and Intensive Outpatient Substance Abuse Services

*Development of Private Sector Initiative begins

*YETC is re-accredited by COA

*Addition of family centered events, creative art groups and activities focusing on self esteem, anger management and parenting skills

*North Valley Clinical Services opens in August of 2009

New Programs initiated in Clinical Services

We are happy to announce that the Spectrum Specialty Team (SST) is officially up and running. We at YETC saw a great need for families that are living with Autism and other spectrum related disorders. Although the Division of Developmental Disabilities has historically provided support services for this population, we noticed however that important behavioral health services were not being provided. In response Clinical Services put together a team to address this concern.

Intensive training was provided to our behavioral coaches and therapists and with the addition of a Board Certified Behavioral Analyst (BCBA) the team was complete. SST is currently providing services to children and their families in the home, community and school. Consumers are pleased to have comprehensive services that involve the entire family. We expect that that in the years to come the SST is able to serve a growing number of children, as the prevalence of Autism is now 1 in 110 kids. YETC has also developed Autism services for private sector consumers. Recently a group of concerned parents petitioned the State legislature to have services tailored to Autistic children become a covered service. This legislation entitled Steven's Law; included behavioral interventions



such as in home coaching and Functional Behavioral Assessments became reimbursable services.

Steven's Law is now in effect and many private insurance companies are covering services for Autism children. This was a great success for the families, the children and the professionals working with them.

Another venture during the 2010 fiscal year was the development of the Intensive Outpatient Eating Disorder Program. We created this program, to fill a severe gap in outpatient services. We found that many youth were being placed in out of state residential programs for their eating disorder treatment.

“WE AT YETC SAW A GREAT NEED FOR FAMILIES THAT ARE LIVING

*Project Next Step receives increase in contract to expand and provide more direct support to families

*Development of Spectrum Specialty Team begins

2010

Services expand to children, families and adults

*Expansion to new location For IOPSA Program

*North Valley Services change Clinical Service opens services Scottsdale and

"As we enter 2010 we look back with great appreciation for each of our supports" - Jim Oleson CEO

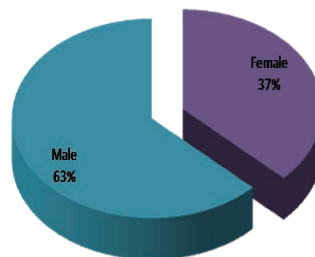
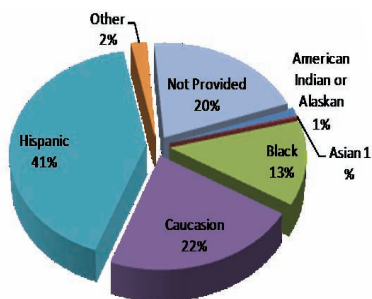
The team felt that a community based intensive group and family centered practice would be more effective in securing positive outcomes. Preparation was intensive; all assigned staff underwent 40 hours of specialized training. The team also created a new curriculum and implemented new procedural safe guards to protect this vulnerable population. The staff will also be collaborating closely with each consumer's Primary Care Physician and will be consulting with the YETC Medical Director.



Going forward into fiscal year 2011 The Clinical department will continue to explore new opportunities to better serve our consumers and the community.

CONSUMER SUMMARY (July 1, 2009 - June 30, 2010)

Youth Evaluation & Treatment Centers consumers come to us through the Arizona Health Care Cost Containment System (AHCCCS) and services approximately 2,000 children and families a year



WITH AUTISM AND OTHER SPECTRUM RELATED DISORDERS. “

Private Sector Initiative - Valley Clinical Services

Valley Clinical Services (VCS) Grand Opening was in August of 2009 as North Valley Clinical Services, but the dream was in the making long before then. The Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA) is a federal law that provides participants who already have benefits under mental health and substance use disorder (MH/SUD) coverage parity with benefits limitations under their medical/surgical coverage. This law created an opportunity for YETC to expand into an area which it had not previously ventured, private sector services. Jim Oleson, CEO saw this as an opportunity for YETC to diversify the income sources for the agency and increase the agency's viability in an ever changing economic climate. All revenue from VCS flows back into Youth Evaluation and Treatment Centers (YETC) to safeguard current programming and be able to keep the quality of the services at the high standard that YETC holds itself to.

To date VCS has contracts with all the major insurance companies and several of the smaller ones. VCS started at its office in North Scottsdale, but as the business grew it became evident that services were also needed in a more central area of Phoenix. To accommodate both offices North Valley Clinical Services shortened its name to Valley Clinical Services to fit all locations, valley wide.



“LOOKING AHEAD VCS HAS A VISION OF PROVIDING SPECIALTY SERVICES FOR INDIVIDUALS OF ALL AGES & THEIR FAMILIES ”

VCS is currently operating out of 2 locations and hopes to grow to other locations in the next year.

Looking ahead VCS has a vision of providing specialty services for individuals of all ages and their families. These specialty services and programs come about by working with the community and having the community identify the needs. Always using evidenced based curriculums and following best practices, VCS strives to provide services that support the individuals its serves in achieving the outcomes they have set for themselves. For more info visit on Valley Clinical Services you may visit online at www.valleyclinicalservices.org

Community Support

We are grateful for the many donors in our community who support our efforts. It is through this generosity that YETC is able to continue to provide our services to youth and families of Phoenix.

Corporate

Alphagraphics	Gainey Village Health Club	Majerle's Sports Grill
Arizona Biltmore Resort & Spa	HUB International	Padre's Modern Mexican Cuisine
Brio	Intercontinental Montelucia Resort & Spa	Phoenix Valley Health Partners
Choppers Hair Salon	Jack's Automotive	Salt River Project
Crate and Barrel	Jim's Air Compressor	US Airways
Early Warning Services, LLC	Jobing.com	Vino 100
Gainey Suites		Yoga Pura

Individual

Brenda Starr	Iris Colbert	Michael Oshiro
Brett Daley	James Darr	Monty Nelson
Carol Cummings	Jaqueline Hufford-Jensen	Nancy Bustamante
Cindy Alberts	Jennifer Pertner	Pat & Wayne Brummet
Cory Holland	John Meyer	Patty Klasko
Damien and Anne Meyer	Ken Blaisdell	Paul Finch
Dave & Joyce Stevenson	Kevin McDermott	Rebecca Ellefson
Dawn May	Laura Weinflash	Rebecca Hickman
Debbie Parker	Listette Gomez-Wilkins	Rick Petrucciello
Debra Powell	Lou Anne Alexander	Shayne Pulfer
Diana Maudlin	Manny Dominguez	Stacey Novick
Elana Nager	Maria Peralta	Tania Wood
Eric Woodward	Marsha Williams	TP & Paula Cullison
Erica Banks	Mary Hartwig	Trish Whalen
Frances Medina	Mia Singer	William Werner
Gayla Rogers	Michael Gross	

Financials June 30, 2010

ASSETS

CURRENT ASSETS

Cash and cash equivalents	\$	839,765
Accounts receivable		150,609
Certificates of deposit		829,000
Prepaid expenses and other current assets		145,471
		<hr/>
TOTAL CURRENT ASSETS		1,964,845

PROPERTY AND EQUIPMENT, net 624,443

DEPOSITS 14,619

TOTAL ASSETS \$2,603,907

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES

Account payable	\$	34,623
Accrued expenses		12,981
Accrued wages		365,613
Accrued bonuses		-
Current portion of long-term debt		10,762
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TOTAL CURRENT LIABILITIES		423,979

LONG TERM DEBT, less current portion 195,168

TOTAL LIABILITIES 619,147

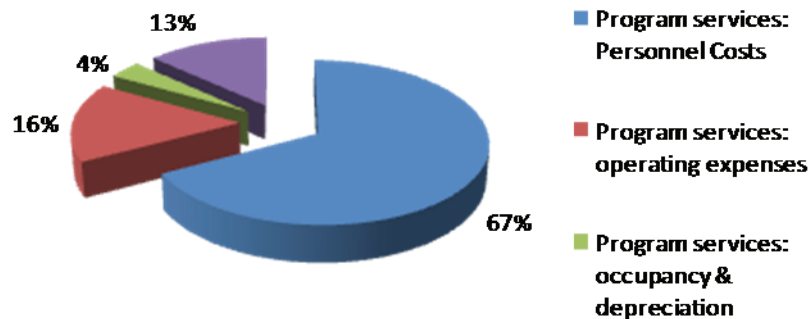
NET ASSETS

Unrestricted	1,971,056
Temporarily restricted	13,704
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TOTAL NET ASSETS 1,984,760

TOTAL LIABILITIES AND NET ASSETS 2,603,907

Expenditure Allocation

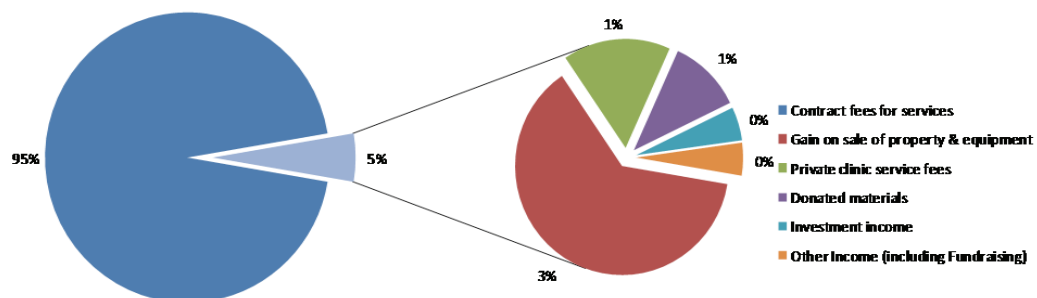


Financials June 30, 2010

REVENUE AND SUPPORT

	Unrestricted	Temporarily Restricted	Total
Contract fees for service	\$5,259,545	\$ -	\$5,259,545
Private clinic service fee	48,184	-	48,184
Donated materials	32,745	-	32,745
Contributions	6,137	2,299	8,436
Investments income	14,733		14,733
Gain on sale of property and equipment	185,883		185,883
Other income	2,670		2,670
	<u>5,549,897</u>	<u>2,299</u>	<u>5,552,196</u>
Net assets released from restrictions	<u>5,548</u>	<u>(5,548)</u>	<u>-</u>
TOTAL REVENUE AND SUPPORT	<u>5,555,445</u>	<u>(3,249)</u>	<u>5,552,196</u>
EXPENSES			
Program services	<u>4,690,272</u>	<u>-</u>	<u>4,690,272</u>
Supporting services			
General and administrative	698,159	-	698,159
Fundraising	<u>17,491</u>	<u>-</u>	<u>17,491</u>
TOTAL SUPPORTING SERVICES	<u>715,650</u>	<u>-</u>	<u>715,650</u>
TOTAL EXPENSE	<u>5,405,922</u>	<u>-</u>	<u>5,405,922</u>
CHANGE IN NET ASSETS	149,523	(3,249)	146,274
NET ASSETS, beginning of the year	<u>1,821,533</u>	<u>16,953</u>	<u>1,838,486</u>
NET ASSETS, end of the year	<u>\$ 1,971,056</u>	<u>\$ 13,704</u>	<u>\$ 1,984,760</u>

Revenue by Type





YOUTH EVALUATION AND
TREATMENT CENTERS
INTRODUCING OUR NEWEST SECTOR
VALLEY CLINICAL SERVICES

WWW.VALLEYCLINICALSERVICES.ORG

YOUTH EVALUATION AND TREATMENT CENTERS | VALLEY CLINICAL SERVICES
SERVING PHOENIX & SCOTTSDALE

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